

Reseller Quick Resource Guide

Claris FileMaker 2024 Release

Gain immediate value with FileMaker's 2024 release

The latest version of FileMaker protects the apps your team relies on with updated security protocols and takes them to the next level with an expanded toolset.

Improved Organizational Security

- **Open SSL 3.0.11** - Thwart potential security threats related to previous OpenSSL vulnerabilities to keep your applications running smoothly.
- **Limit Access** - Greater control over Manage Database access for script runtime means non-admin users can no longer modify schema directly through scripts or indirectly through database schema changes.

Simplified Admin Experience

- **Custom OAuth Support** - Allow easier authentication and authorization of users with streamlined integration of Google Workspace and other services into Custom OAuth and support for additional query parameters.
- **Apple Sign in** - Integrate AppleID and Sign in into applications for quick and secure access and leverage Admin API to set service ID and client secret and enable/disable external server account access.
- **Let's Encrypt** - Configure secure hosting as a FileMaker Server Admin to quickly spin up preconfigured server settings that natively support Let's Encrypt SSL.

Reseller NFR Program

Qualifying resellers are eligible to receive a complimentary 5-user NFR license for Claris FileMaker 2023. If you are interested in applying, please click the link below:

[NFR Application >](#)

Reseller SalesAssist Price List

At launch, and every 3 months, Claris, Inc. posts the most current Reseller SalesAssist price list tool online. For more pricing details, please visit:

[Pricing and Licensing >](#)

Important Links

Partner Assets — includes product icons, screen shots, copy blocks, and more.

Trademark Guidelines — all the details for proper use of Claris trademarks.

Corporate Style Guide — general guidelines for logo usages and corporate identity.

Claris FileMaker 2024 Reseller Quick Resource Guide

Claris FileMaker Licensing Programs

Claris FileMaker licensing programs – includes FileMaker Server, FileMaker Pro, FileMaker Go, WebDirect, FileMaker Data API

- FileMaker User Licensing
- FileMaker Concurrent Connections Licensing
- FileMaker Site Licensing

Annual and perpetual licensing options available

New Release Special Offer (NRSO)

Customers who purchased and registered FileMaker Pro 2023 between May 4, 2024 and June 19, 2024 are eligible to receive the 2024 Release of FileMaker as an electronic software download at no charge. Purchases via the Claris Store will receive the software automatically. Purchases made via a Reseller should contact customer_support@claris.com.

[Additional details >](#)

Claris Community

To ask questions online and engage directly with customers, developers and partners, please visit the Claris Community.

<https://community.claris.com>

For additional resources visit:

<https://www.claris.com/resources>



Create powerful operational apps with confidence using FileMaker's new capabilities.

Current Customer Transitions

Customers who have current subscriptions or Maintenance agreements will start seeing emails with their FileMaker 2024 Release Maintenance download links on June 4, 2024. It may take a few days to get all of the emails sent, but the process should be complete by June 11, 2024.

The email with the Maintenance release and transition details will come from: claris_licensing@claris.com.

Please have your customers add the above address as an accepted email address so it does not get caught in their spam blocker.

Education and Nonprofit Pricing Eligibility

In order to be entitled to benefit from the special pricing, your customer must be (1) a registered student and possess a valid student I.D., (2) engaged as a teacher, lecturer or administrator at an education institution, and require the product for their own use, for their classes, for research or for administration of the educational institution, or (3) a member of a 501(c)3 or equivalent nonprofit organization and must require the product for use in their nonprofit organization.

[Learn more about special pricing >](#)

Claris Knowledge Base and Support

For support resources and technical guidance on the Claris Platform visit the Claris Knowledge Base:

<https://support.claris.com>

Contact our Customer Support team by telephone (800) 325-2747

Monday – Friday, 7:00AM – 5:00PM (Pacific time)
Excluding holidays

Questions? We're Here to Help!

Use the SalesAssist tool to find your local Claris contacts here:

<https://www.claris.com/resellers/pricing-and-licensing.html>.
Open the tool, and select "Contact Us" for a list of the sales contacts in your region.